Internet

Description

Find the best residential internet service for you

Understanding the many internet solutions available can get confusing. We can help you choose the best technology for your needs, from browsing the internet to running a business or connecting multiple devices and streaming services for the whole family.

Watch this video to get started

Different types of internet connections

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- - - [nbn® Fixed Wireless](#)
    - [2Non-nbn® Fixed Wireless](#)
    - [3nbn® Fibre](#)
    - [4nbn® Sky Muster® Satellite](#)
    - [5Starlink (SpaceX) – LEO satellites](#)
    - [6Mobile Broadband](#)
    - [7ADSL and DSL Connections](#)
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    ### Learn more about what options best suit your needs

    Internet options in regional, rural and remote Australia can be confusing, and there is a lot of misinformation about what is available. The following table has been designed to help you work out what options might suit your needs, based on budget, speed, latency, equipment, and contract length.
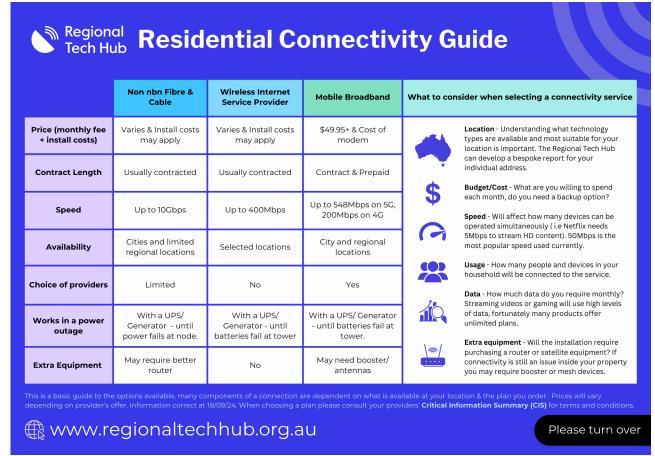
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Get Connected Stay Connected

Residential Connectivity Guide

	nbn Fixed Line	nbn Fixed Wireless	nbn Sky Muster Satellite	Telstra Home Starlink	Starlink	Starlink Mob
Price (monthly fee + install costs)	$55+ & Free install	$59+ & Free install	$59+ & Free install	$125 & Install costs	$139 & Install costs	$80+ & May re installatior
Contract Length	Contract free with many providers	Contract free with many providers	Contract free with many providers	Contract free	Contract free	Contract fr
Speed	Up to 1Gbps	Up to 400Mbps	Up to 100Mpbs	Up to 50Mbps	Up to 250Mbps	Up to 250Mb
Availability	City and regional locations	Outer city and regional locations	Regional and remote locations	Everywhere	Everywhere	Everywher
Choice of providers	Yes	Yes	Yes	No	No	No
Works in a power outage	With a UPS/ Generator - until power fails at node	With a UPS/ Generator - until batteries fail at tower	With a UPS/ Generator	With a UPS/ Generator	With a UPS/ Generator	With a UP! Generator
Extra Equipment	May require router	May require router	Router required	Dish & mounting equipment	Dish & mounting equipment	Dish & moun equipmen

This is a basic guide to the options available, many components of a connection are dependent on what is available at your location & the plan you order. Prices will vary depending on provider's offer. Information correct at 18/09/24. When choosing a plan please consult your providers' **Critical Information Summary (CIS)** for terms and co

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Residential Connectivity Guide

	Non nbn Fibre & Cable	Wireless Internet Service Provider	Mobile Broadband	What to consider when selecting a connectivity service
Price (monthly fee + install costs)	Varies & Install costs may apply	Varies & Install costs may apply	$49.95+ & Cost of modem	**Location** - Understanding what technology types are available and most suitable for your location is important. The Regional Tech Hub can develop a bespoke report for your individual address.
Contract Length	Usually contracted	Usually contracted	Contract & Prepaid	**Budget/Cost** - What are you willing to spend each month, do you need a backup option?
Speed	Up to 10Gbps	Up to 400Mbps	Up to 548Mbps on 5G, 200Mbps on 4G	**Speed** - Will affect how many devices can be operated simultaneously (i.e Netflix needs 5Mbps to stream HD content). 50Mbps is the most popular speed used currently.
Availability	Cities and limited regional locations	Selected locations	City and regional locations	
Choice of providers	Limited	No	Yes	**Usage** - How many people and devices in your household will be connected to the service.
Works in a power outage	With a UPS/ Generator - until power fails at node.	With a UPS/ Generator - until batteries fail at tower	With a UPS/ Generator - until batteries fail at tower.	**Data** - How much data do you require monthly? Streaming videos or gaming will use high levels of data, fortunately many products offer unlimited plans.
Extra Equipment	May require better router	No	May need booster/ antennas	**Extra equipment** - Will the installation require purchasing a router or satellite equipment? If connectivity is still an issue inside your property you may require booster or mesh devices.

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Residential internet options

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Request a Connectivity Report

Request a free and independent connectivity report through the Regional Tech Hub to find out all your internet options tailored to your specific needs. The report takes into account factors such as budget, latency, speed, contract length, and equipment costs, ensuring you get the best possible solution for your circumstances. The report will help you make informed decision and find the most suitable and cost-effective internet service for your requirements.

Request a Connectivity Report
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Check out our most recent resources

- - ■ Guides
    September 5, 2023
    Choosing the right internet technology

    [Download](#)
  - ■ Guides
    September 5, 2023
    School Student Broadband Initiative (SSBI)

  - ■ Tech Tips
    September 5, 2023
    Boosting your connection

  - ■ Guides
    September 5, 2023
    nbn® Fixed Wireless standard vs non-standard setups

- [See all resources](#)

- ## Here to assist regional residents

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We can help you understand all your phone and internet options, tailored to your needs. Our service is completely free and independent. Request a connectivity report to get started.

Request A Report

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We can assist you with existing connectivity issues. Your first point of contact is your Retail Service Provider, however if it remains unresolved, we can escalate it for you.

Escalate My Issue

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We can speak with you at a time that suits you. Simply book an appointment with one of our team members, and we'll ensure try and solve your connectivity issue.

[Book Appointment](#)

We understand how frustrating network outages can be and are here to assist you. Check our outage information page to stay updated on current connectivity issues in your area.

[Network Outages](#)

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Still having issues? Give us a call

Chat to us on our hotline with one of our team members and let's get the conversation started. If we don't answer, we'll get back to you in no time at all.

[1300 081 029](#)

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